

New connections/Additional Load, where power supply can be provided from existing network
Month-Mar'26

Format VI

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within three days (3) in metropolitan areas, seven days (7) in other municipal areas and fifteen days (15) in rural areas	2597	12260	14857	9657	0	9657	5200
Where RoW or road cutting permission is required	Additional 7 days where RoW or road cutting permission is required	36	474	510	92	0	92	418